Company Overview

Shimadzu Scientific Instruments
Shimadzu Scientific Instruments (SSI) is the American subsidiary of Shimadzu Corporation (Kyoto, Japan). SSI was established in 1975 as a distribution center providing analytical solutions to a wide range of laboratories and lab services providers in the Americas. Today, SSI’s focus has expanded greatly beyond distribution. SSI maintains a network of ten regional offices strategically located across the United States, with experienced technical specialists, service and sales engineers situated throughout the country; a state-of-the-art Customer Training and Education Center; and Shimadzu U.S.A. Manufacturing, which supplies HPLC, GC-MS/MS, LC-MS/MS, and other high-tech products to the U.S. market. In addition, SSI operates a Solution Center, designed to allow more collaborative research and enable more applications development, and an Innovation Center that houses a team of engineers and scientists whose goal is to develop close collaborations with universities, government agencies, and industry centers.

Shimadzu’s instruments are used by scientists throughout the Americas, and we count as customers some of the world’s leading institutions as well as a long list of local, state, and federal government laboratories. In addition, SSI is a leader in the academic community with a robust grant program and a SPARQ (Shimadzu Partnership for Academics, Research, and Quality of Life) program designed to build long-term relationships between the company and colleges/universities.

Shimadzu’s growth throughout its history is a testament to experience, technological expertise and customer service/support. Moving forward, Shimadzu will continue to develop and manufacture instruments that deliver results faster and more efficiently than ever before to meet the needs of researchers, scientists, and manufacturers around the globe.

Headquartered in Columbia, Maryland,

Opened in February 2014, the Shimadzu Solution Center will enhance collaboration with customers and enable the company to more quickly respond to customer needs for new scientific instruments, software platforms, and applications. In addition to serving as a showcase for its instruments and platforms, the center will provide space for more collaborative research, and enables SSI to quickly develop new software applications and focused-based solutions to better serve growing customer demands.

The center also features high-definition state-of-the-art video and conferencing equipment to facilitate customer interactions both within the center and in collaboration with manufacturing, software, and R&D groups.

Shimadzu Innovation Center

The SSI Innovation Center comprises three groups: the Strategic Collaboration Development Group, the Research and Development Group, and the Application Development Group. The goal of this team of engineers and scientists is to develop close collaborations with universities, government agencies and industry centers in order to capitalize on the cutting-edge research being conducted in and around the United States. The team will focus on customization of both hardware and software to meet local demands and engage in application development in such areas as food safety, clinical medicine, and the environment.

www.ssi.shimadzu.com
Customer Training and Education Center

Shimadzu Scientific Instrument's training has helped thousands of scientists advance their careers through a wide variety of instrument and application training courses. Guided by learning science, these courses are designed by our team of subject-matter experts and learning professionals to provide a tailored blend of information and practice. For our in-person courses, instruction is provided by highly trained specialists who are experts in their respective fields.

Product Service and Support

The goal of the Shimadzu product support staff is to ensure our customers’ success with their instruments. Highly trained field service technicians are equipped to enable fast and efficient response to any situation. They are supported by experienced product engineers and applications specialists at the Shimadzu Technical Support Center in Columbia, MD.

Free technical support is available by contacting our Customer Service Center at 1-800-477-1227.

To learn more about Shimadzu products and services, visit our web site at www.ssi.shimadzu.com.

Consumables and accessories for Shimadzu instruments are available online at https://store.shimadzu.com.
TECHNO

CHROMATOGRAPHY
HPLC
UHPLC
Integrated LC
IC
Prep LC
SFE-SFC
LCxLC
GC
Multidimensional GC
GCxGC

SAMPLE PREPARATION & PROTEIN SEQUENCING

INFORMATICS
Data Analysis
Integrated Data Management
Multi-vendor Control
LIMS Integration
Customized Solutions

MOLECULAR SPECTROSCOPY

MASS SPECTROMETRY
GC-MS
GC-MS/MS
ICP-MS
LC-MS
LC-MS/MS
MALDI-TOF
Imaging MS

UV-Vis-NIR
FTIR
Fluorescence

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LOGIES

ATOMIC / X-RAY SPECTROSCOPY
Inductively Coupled Plasma Emission (ICPE)
Atomic Absorption (AA)
X-ray Fluorescence
X-ray Diffraction

TOTAL ORGANIC CARBON / SUM PARAMETERS
TOC Lab/On-Line
Total Nitrogen (TN)
Total Phosphorus (TP)

BALANCES

MATERIALS TESTING
Universal Test Machines
Fatigue Testing
Micro Hardness Testing
Capillary Flow Testing
Impact Testing
Non-Destructive Inspection
Thermal Analysis
Particle Size Analysis
Texture Analysis

CONSUMABLES
Columns
Chemicals
Sample Prep Devices
Vials, Syringes, etc.

www.ssi.shimadzu.com
## Markets and Applications

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## Applications

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U.S. Regional Offices

MID-ATLANTIC Region
Baltimore / Washington, DC
Toll Free: (800) 388-6996

NORTH ATLANTIC Region
New England Office
Toll Free: (800) 396-4943

NEW JERSEY Region
New Jersey Office
Toll Free: (800) 439-8555

SOUTHEAST Region
Raleigh/Durham Office
Toll Free: (800) 951-9167

FLORIDA Region
Tampa Office
Toll Free: (844) 260-0187

NORTH CENTRAL Region
Chicago Office
Toll Free: (800) 792-1992

SOUTH CENTRAL Region
Houston Office
Toll Free: (800) 739-1942

MID-WEST Region
Kansas City Office
Toll Free: (877) 698-7923

NORTHERN CALIFORNIA Region
San Francisco Office
Toll Free: (800) 482-0253

SOUTHERN CALIFORNIA Region
Carlsbad Office
Toll Free: (866) 862-1677

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